

# HEAP



The Home Energy Assistance Program (HEAP) provides non-emergency assistance to eligible households. Once an application is received, approved, and processed, a payment will be applied to the utility account (appearing as a credit on the utility bill in 2 to 3 billing cycles).

## What You Will Need:

- Birth Certificate
- Proof of Income for the last 30 days
- Current Energy Bill

**\*\*IMPORTANT\*\***

**INCOMPLETE APPLICATIONS  
WILL NOT BE PROCESSED**

[CLICK HERE FOR THE  
APPLICATION CHECKLIST](#)

To qualify, an applicant must:

- Be a San Joaquin County Resident
- Show proof of citizenship or legal residency
- Meet Income Eligibility for number of people in the home. [CLICK HERE](#) for Income Chart.

48 Hour  
or  
Shut-Off Notice

**CLICK HERE  
FOR ECIP**

To apply, complete and submit an application:

By mail to:

Energy Assistance Programs  
P.O. Box 201056  
Stockton, CA 95201-3006

Or in person at:

102 S. San Joaquin Street  
Stockton, CA 95201

[CLICK HERE](#) for pick-up locations.  
[CLICK HERE](#) to request by mail.

Or Call 209-468-3988