



ECIP

*****48 HOUR or SHUT-OFF NOTICE*****

We accept applications for immediate assistance in the office until 2:00PM each day.

What to bring with you:

- Birth Certificate
- Proof of Income for the last 30 days
- PG&E Account Information Sheet and Page 3 of the most current bill -or- Delinquent -AND- Regular Bill for all other energy companies.

What happens next?

Your application will be reviewed and, if eligible, processed for payment. You may call your utility company after 4:00pm for the benefit amount applied to your utility account.

If your application is incomplete or denied, staff will contact you by phone with further instructions.

IMPORTANT: APPLICANTS ARE RESPONSIBLE TO PAY ANY BALANCE REMAINING ON THEIR UTILITY BILL AFTER AN ECIP PAYMENT HAS BEEN APPLIED.

The Energy Crisis Intervention Program (ECIP) provides immediate assistance to eligible households in an energy crisis; that have a 48 hour notice or notice of shut-off.

To qualify, an applicant must:

- Meet HEAP Eligibility
- Show Proof of Shut-Off or Delinquent Status

CALL:

209-468-3988

Phone Hours

9:00am to 12:00pm

1:00pm to 4:00pm

**DON'T WAIT!
PREVENT
DELINQUENCY**

LEARN HOW